

Transportation Disadvantaged Coordinating Board Agenda

Date | Time: December 8, 2025, | 2 PM

Sumter County TDCB Committee Meeting - December 2025

Dec 8, 2025, 2:00 – 4:00 PM (America/New York)

Please join my meeting from your computer, tablet or smartphone.

<https://meet.goto.com/857747453>

You can also dial in using your phone.

Access Code: 857-747-453

United States (Toll Free): [1 877 309 2073](tel:18773092073)

United States: [+1 \(571\) 317-3129](tel:+15713173129)

Direct phone connection with no access code required: [352-901-1278](tel:3529011278)

This is an audio-only call-in number. If requested, this phone number can be texted to your cell phone for easy access.

Get the app now and be ready when your first meeting starts:

<https://meet.goto.com/install>

The Transportation Disadvantaged Coordinating Board (TDCB) serves to identify local service needs and provide information, advice, and direction to the Community Transportation Coordinator (CTC) on the coordination of services to be provided to the TD program. The TDCB focuses on compliance with state requirements for TD planning and ensuring that public transportation is accessible to everyone, including the transportation disadvantaged. TDCB membership is composed of several representatives such as health and human services agencies, the elderly and disabled, citizens, and the private transportation industry and is established pursuant to Rule 41- 2.012(3), Florida Administrative Code (FAC).

CALL REGULAR MEETING TO ORDER

Invocation / Pledge of Allegiance

Proper Noticing

Roll Call

Determination of Quorum

Chair Announcements Sumter County TDCB Chair, Commissioner Jeffrey Bogue

I. AGENDA UPDATE

A. Proposed revisions to today's agenda (if any)

Transportation Disadvantaged Coordinating Board Agenda

Date | Time: December 8, 2025, | 2 PM

II. OPPORTUNITY FOR PUBLIC COMMENT (ON AGENDA ITEMS OR GENERAL COMMENTS)

At this point in the meeting, the Board will hear citizens' questions, comments, and concerns. If the issue raised is not on today's Agenda, the Board will not act at this meeting. Questions may be answered by staff or referred to as appropriate staff action. If further action is necessary, the item may be placed on a future Board agenda. Public comment shall be limited to three minutes per person.

III. CONSENT ITEMS

A. Approval of September 15, 2025, Quarterly Meeting Minutes

Attachment A: September 15, 2025, Sumter County TDCB Quarterly Meeting Minutes

IV. ACTION ITEMS

A. Review and Approval of the Sumter County CTC Annual Operating Report (AOR)

The Florida Commission for the Transportation Disadvantaged (CTD) requires that CTCs submit the Annual Operating Report by September 15 of each year. The CTD evaluates and compiles the operating data provided by all CTCs, which is utilized to substantiate the need to seek Transportation Disadvantaged funds from the Florida Legislature.

The Sumter County Transit AOR reflects the Sumter County Transit operating data for FY 2024-2025. The AOR must be approved by the CTD and then reviewed by the TDCB. The CTD has approved the Sumter County Transit AOR for FY 2024-2025.

Staff recommends approval of the FY 2024-2025 AOR.

Attachment B: Sumter County Transit AOR FY 2024-2025

B. Review and Approval of Updated CTC Evaluation Rider Survey

The CTC Evaluation Rider Survey has been revised based on TDCB member feedback and survey best practices. The updated survey is being presented today for review and approval for use in the FY 2025-26 CTC Evaluation.

Staff recommends approval of the Draft CTC Evaluation Rider Survey.

V. DISCUSSION ITEMS

A. Review and Discussion of the Commission for the Transportation Disadvantaged (CTD) Ombudsman Report

The Sumter County TDCB is required to review the CTD Ombudsman's Report quarterly.

The CTD received no calls for Sumter County this quarter.

Transportation Disadvantaged Coordinating Board Agenda

Date | Time: December 8, 2025, | 2 PM

B. Board Membership Updates

There have been no recent changes to the Sumter County TDCB membership.

C. Recent and Upcoming Events

- **CTD Commission Business Meeting** – Week of December 8th, 2025, [Virtual](#)
- **FDOT Block Grant Application** – March 2026
- **Annual Public Hearing** – March 2nd, 2026
- **Florida Triple Crown Rodeo** – March 6-7th, 2026, Orlando

VI. REPORTS

- A. FDOT – Jamie Ledgerwood
- B. Sumter County CTC – Deborah Snyder, [Sumter County Transit Report \(Attachment C\)](#)
- C. Lake~Sumter MPO Quarterly Progress Report – Michael Woods, [MPO Quarterly Progress Report \(Attachment D\)](#)

VII. OPPORTUNITY FOR PUBLIC COMMENT (ON AGENDA ITEMS OR GENERAL COMMENTS)

At this point in the meeting, the Board will hear citizens' questions, comments, and concerns. If the issue raised is not on today's Agenda, the Board will not act at this meeting. Questions may be answered by staff or referred to as appropriate staff action. If further action is necessary, the item may be placed on a future Board agenda. Public comment shall be limited to three minutes per person.

VIII. BOARD MEMBER COMMENTS

IX. ADJOURNMENT

X. NEXT MEETING: March 2, 2026

Pursuant to the provisions of Chapter 286, Florida Statutes, Section 286.0105, if any person decides to appeal any decision made by the above named board with respect to any matter considered at the meeting, he or she may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based. All interested citizens are welcome to attend. People with disabilities needing assistance to participate in any of the proceedings should contact (352) 315- 0170, 48 hours in advance of the meeting.



MINUTES
SUMTER COUNTY
TRANSPORTATION DISADVANTAGED COORDINATING BOARD
Minutes – September 15, 2025
1300 Citizens Blvd., Suite 175 Leesburg, FL 34748

Members Present

Jamie Ledgerwood
Elizabeth Alacci
Jeannette Estes
Sally Moss
Sandra Woodard
Carol Kitchen
Steve Homan
Yvelouse Augustin-Leow
Gustavo Henriquez

Representing

FDOT
Dept. of Children & Families
Agency for Persons with Disabilities
Public Education/Sumter County Schools
FL Association CAA/Economically Disadvantaged
Person with a disability, representing the disabled
FL Department of Elder Affairs
Florida Agency for Health Care Administration
Regional Workforce Development Board

Members Absent

Jeff Bogue, Chair
Jennilyn Green
Jason Carlin
Nora Hanzez
Bonnie Cowie
Jose Lopez
Mat Kline
Barney Johnson
Vicki Wynn
Chantel Buck

Representing

Lake~Sumter MPO
Vocational Rehabilitation/Dept. of Education
Veterans Service Office Representing Veterans
Persons Over 60, representing elderly
Citizen Advocate/User of the System
Citizens Advocate
Children at Risk
Local Private For-Profit Transportation
Medical Community
New Vision for Independence

Staff Present

Michael Woods
Doris LeMay

Representing

Lake~Sumter MPO
Lake~Sumter MPO

CALL TO ORDER

The meeting of the Sumter County Transportation Disadvantaged Coordinating Board (TDCB) was called to order at 2:00 p.m. by Vice Chair Jamie Ledgerwood. Followed by the Pledge of Allegiance and a moment of Silence. Staff announced that the meeting was properly noticed, the roll was called, at which time it was noted that a quorum was present. (5 Voting Members present).

I. AGENDA UPDATE – None

II. OPPORTUNITY FOR PUBLIC COMMENT (on agenda items or general comments)
None

III. CONSENT ITEMS

- A. Approval of June 2, 2025, Quarterly Meeting Minutes
- B. Approval of June 2, 2025, Annual Public Hearing Minutes
- C. Approval of Amendment to Sumter County TDCB Bylaws

On a motion by Sandra Woodard, seconded by Jeannette Estes and carried unanimously by a Vote of 5-0, the Board approved Consent Agenda as Presented.

IV. ACTION ITEMS:

- A. Grievance Subcommittee Annual Appointment. Kelsey Peterson, WSP provided a brief overview.

On a motion by Sandra Woodard to approve the current members as presented, seconded by Jeannette Estes and carried unanimously by a Vote of 5-0, the Board approved Grievance Subcommittee members as presented.

- B. Annual Review and Appointment of Other Subcommittees. Kelsey Peterson, WSP provided a brief overview.

- a. The Bylaws Subcommittee consists of three members and has one vacancy. The current members are Sandra Woodard and Chantel Buck.

On a motion by Jeannette Estes to appoint Jamie Ledgerwood, seconded by Sandra Woodard and carried unanimously by a Vote of 5-0, the Board approved Jamie Ledgerwood as a member of the Bylaws Subcommittee.

- b. The CTC Evaluation Subcommittee consists of three members and has one vacancy. The current members are Jamie Ledgerwood and Chantel Buck.

On a motion by Sandra Woodard to appoint Jeannette Estes, seconded by Yvelouse Augustin-Leow and carried unanimously by a Vote of 5-0, the Board approved Jeannette Estes as a member of the CTC Evaluation Subcommittee.

V. DISCUSSION ITEMS:

- A. Review and discussion of the Commission for the Transportation Disadvantaged (CTD) Ombudsman Report – Jamie Ledgerwood
- B. Actual Expenditure Report (AER) Review – Kelsey Peterson, WSP
- C. CTC Evaluation Status Report – Kelsey Peterson, WSP
- D. 2050 Long Range Transportation Plan – Melissa Porcaro, HDR
- E. Follow Up Items- Kelsey Peterson, WSP
- F. Board Membership Updates – Kelsey Peterson, WSP
- G. Recent and Upcoming Events – In package

VI. REPORTS

- A. FDOT – Jamie Ledgerwood
- B. Sumter County Transit – Deborah Snyder
- C. Lake~Sumter MPO– In Agenda Package

VII. OPPORTUNITY FOR PUBLIC COMMENT – None

VIII. BOARD MEMBER COMMENTS – Sandra Woodard inquired about Rides to Shelters during Storms.

IX. ADJOURNMENT - There being no further business to discuss, the meeting adjourned at 3:13 PM

X. NEXT MEETING: December 8, 2025 @ 2:00 PM

Chair Jeff Bogue

Date



CTC Organization

County: Sumter

Fiscal Year: 7/1/2024 - 6/30/2025

CTC Status: Complete

CTD Status: Complete

Date Initiated: 8/1/2025

CTC Organization Name: Sumter County Board of County Commissioners,
Sumter County Transit

Address: 7375 Powell Road

City: Wildwood

State: FL

Zip Code: 34785

Organization Type: County

Network Type: Complete Brokerage

Operating Environment: Rural

Transportation Operators: Yes

Number of Transportation Operators: 1

Coordination Contractors: No

Number of Coordination Contractors: 0

Provide Out of County Trips: Yes

Local Coordinating Board (LCB) Chairperson: Jeffrey Bogue

CTC Contact: Deborah Snyder

CTC Contact Title: Public Works Director/County Engineer

CTC Contact Email: Deborah.Snyder@sumtercountyfl.gov

Phone: (352) 689-4400

CTC Certification

I, Deborah Snyder, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

LCB Certification

I, Jeffrey Bogue, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____



CTC Trips

County: Sumter

CTC Status: Complete

CTC Organization: Sumter County Board of
County Commissioners,
Sumter County Transit

Fiscal Year: 07/01/2024 - 06/30/2025

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service	3,638	N/A	3,638	5,176	N/A	5,176
Complementary ADA Service	0	N/A	0	0	N/A	0
Paratransit						
Ambulatory	37,232	0	37,232	37,110	0	37,110
Non-Ambulatory	2,408	0	2,408	1,726	0	1,726
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	0	N/A	0	0	N/A	0
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	43,278	0	43,278	44,012	0	44,012
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	43,278	N/A	43,278	44,012	N/A	44,012
Total - Contracted Transportation Operator Trips	43,278	0	43,278	44,012	0	44,012
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	7,895	0	7,895	11,255	0	11,255
Comm for the Transportation Disadvantaged (CTD)	27,426	N/A	27,426	24,588	N/A	24,588
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	0	0	0	0	0	0
Dept of Elder Affairs (DOEA)	2,521	0	2,521	1,739	0	1,739
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	5,436	0	5,436	5,176	0	5,176
Local Government	0	0	0	167	0	167
Local Non-Government	0	0	0	1,087	0	1,087
Other Federal & State Programs	0	0	0	0	0	0
Total - Revenue Source	43,278	0	43,278	44,012	0	44,012



CTC Trips (cont'd)

County: Sumter

CTC Status: Complete

CTC Organization: Sumter County Board of
County Commissioners,
Sumter County Transit

Fiscal Year: 07/01/2024 - 06/30/2025

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	19,985	0	19,985	19,494	0	19,494
Children At Risk	1,098	0	1,098	875	0	875
Persons With Disabilities	8,778	0	8,778	7,758	0	7,758
Low Income	9,157	0	9,157	7,716	0	7,716
Other	4,260	0	4,260	8,169	0	8,169
Total - Passenger Type	43,278	0	43,278	44,012	0	44,012
Trip Purpose - One Way						
Medical	8,487	0	8,487	6,316	0	6,316
Employment	11,179	0	11,179	10,746	0	10,746
Education/Training/Daycare	8,633	0	8,633	11,796	0	11,796
Nutritional	4,511	0	4,511	4,199	0	4,199
Life-Sustaining/Other	10,468	0	10,468	10,955	0	10,955
Total - Trip Purpose	43,278	0	43,278	44,012	0	44,012
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	410	0	410	354	0	354
Total - UDPHC	410	0	410	354	0	354
Unmet & No Shows						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	623	N/A	623	670	N/A	670
Customer Feedback						
Complaints	0	N/A	0	0	N/A	0
Commendations	0	N/A	0	0	N/A	0



CTC Vehicles & Drivers

County: Sumter

CTC Status: Complete

CTC Organization: Sumter County Board of
County Commissioners,
Sumter County Transit

Fiscal Year: 07/01/2024 - 06/30/2025

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	35,409	N/A	35,409	35,807	N/A	35,807
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	344,351	0	344,351	323,138	0	323,138
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	379,760	0	379,760	358,945	0	358,945
Roadcalls & Accidents						
Roadcalls	3	0	3	3	0	3
Chargeable Accidents	7	0	7	4	0	4
Vehicle Inventory						
Total Number of Vehicles	20	0	20	20	0	20
Number of Wheelchair Accessible Vehicles	20	0	20	20	0	20
Drivers						
Number of Full Time & Part Time Drivers	21	0	21	25	0	25
Number of Volunteer Drivers	0	0	0	0	0	0



CTC Revenue Sources

County: Sumter

CTC Status: Complete

CTC Organization: Sumter County Board of
County Commissioners,
Sumter County Transit

Fiscal Year: 07/01/2024 - 06/30/2025

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources						
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	\$ 369,443	N/A	\$ 369,443	\$ 365,017	N/A	\$ 365,017
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Department of Transportation (DOT)						
49 USC 5307	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311	\$ 250,868	\$ 0	\$ 250,868	\$ 366,028	\$ 0	\$ 366,028
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Government						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 949,092	\$ 0	\$ 949,092	\$ 799,364	\$ 0	\$ 799,364
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Non-Government						
Farebox	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Non-Government	\$ 4,400	\$ 0	\$ 4,400	\$ 4,000	\$ 0	\$ 4,000
Other Federal & State Programs						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Total - Revenue Sources	\$ 1,573,803	\$ 0	\$ 1,573,803	\$ 1,534,409	\$ 0	\$ 1,534,409



CTC Expense Sources

County: Sumter

CTC Status: Complete

CTC Organization: Sumter County Board of
County Commissioners,
Sumter County Transit

Fiscal Year: 07/01/2024 - 06/30/2025

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Expense Sources						
Labor	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Fringe Benefits	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 60,367	\$ 0	\$ 60,367	\$ 58,086	\$ 0	\$ 58,086
Utilities	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Casualty & Liability	\$ 20,524	\$ 0	\$ 20,524	\$ 14,785	\$ 0	\$ 14,785
Taxes	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0	\$ 0	\$ 9,759	\$ 0	\$ 9,759
Interest	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Capital Purchases	\$ 24,545	\$ 0	\$ 24,545	\$ 0	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Purchased Transportation Services						
Bus Pass	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Contracted Operator	\$ 1,484,491	N/A	\$ 1,484,491	\$ 1,451,779	N/A	\$ 1,451,779
Total - Expense Sources	\$ 1,589,927	\$ 0	\$ 1,589,927	\$ 1,534,409	\$ 0	\$ 1,534,409

County: Sumter
 CTC: Sumter County Board of County Commissioners,
 Contact: Deborah Snyder
 7375 Powell Road
 Wildwood, FL 34785
 352-689-4400

Email: Deborah.Snyder@sumtercountyfl.gov

Demographics

Total County Population	0
Unduplicated Head Count	410



Trips By Type of Service	2023	2024	2025	Vehicle Data	2023	2024	2025
Fixed Route (FR)	0	0	0	Vehicle Miles	375,166	358,945	379,760
Deviated FR	3,375	5,176	3,638	Roadcalls	5	3	3
Complementary ADA	0	0	0	Accidents	5	4	7
Paratransit	41,300	38,836	39,640	Vehicles	18	20	20
TNC	0	0	0	Drivers	24	25	21
Taxi	0	0	0				
School Board (School Bus)	0	0	0				
Volunteers	0	0	0				
TOTAL TRIPS	44,675	44,012	43,278				

Passenger Trips By Trip Purpose

Medical	8,314	6,316	8,487
Employment	10,050	10,746	11,179
Ed/Train/DayCare	13,074	11,796	8,633
Nutritional	3,409	4,199	4,511
Life-Sustaining/Other	9,828	10,955	10,468
TOTAL TRIPS	44,675	44,012	43,278

Passenger Trips By Revenue Source

CTD	25,335	24,588	27,426
AHCA	0	0	0
APD	12,163	11,255	7,895
DOEA	2,237	1,739	2,521
DOE	0	0	0
Other	4,940	6,430	5,436
TOTAL TRIPS	44,675	44,012	43,278

Trips by Provider Type

CTC	0	0	0
Transportation Operator	44,675	44,012	43,278
Coordination Contractor	0	0	0
TOTAL TRIPS	44,675	44,012	43,278

Financial and General Data

Expenses	\$1,377,281	\$1,534,409	\$1,589,927
Revenues	\$1,368,749	\$1,534,409	\$1,573,803
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	680	670	623
Unmet Trip Requests	0	0	0

Performance Measures

Accidents per 100,000 Miles	1.33	1.11	1.84
Miles between Roadcalls	75,033	119,648	126,587
Avg. Trips per Passenger	121.73	124.33	105.56
Cost per Trip	\$30.83	\$34.86	\$36.74
Cost per Paratransit Trip	\$30.83	\$34.86	\$36.74
Cost per Total Mile	\$3.67	\$4.27	\$4.19
Cost per Paratransit Mile	\$3.67	\$4.27	\$4.19

Sumter County Transit Report

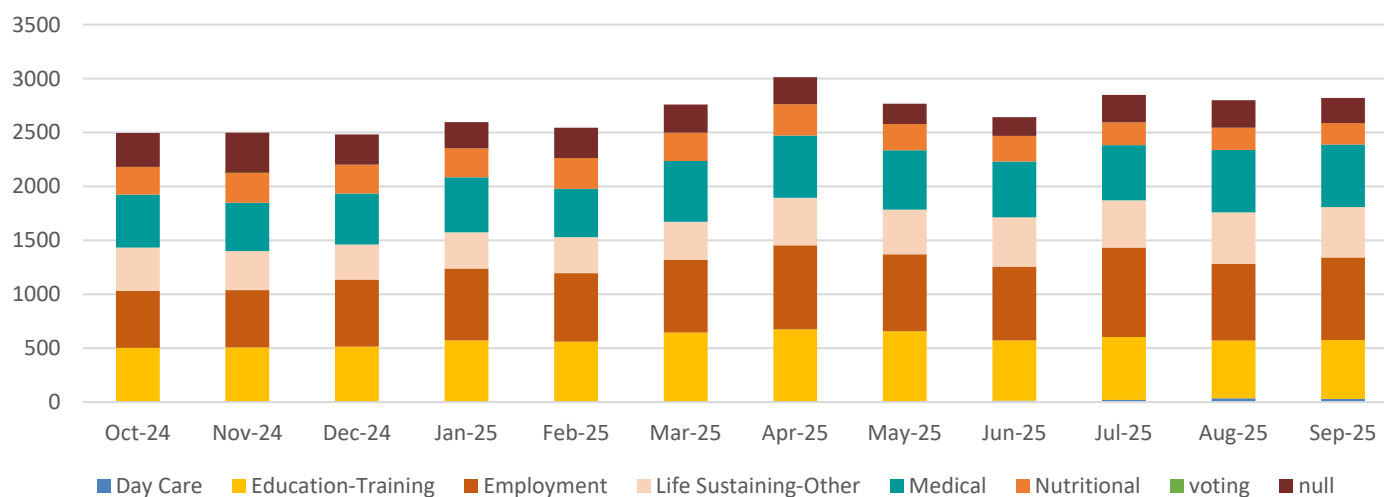
December 8, 2025

The data contained herein has been provided by Sumter County Transit.

Table 1: Trips by Trip Purpose

	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Total for purpose
Day Care	0	0	0	0	0	0	0	2	13	21	35	30	101
Education-Training	503	507	514	572	561	645	675	655	560	583	536	545	6,856
Employment	528	532	622	666	634	675	778	714	683	829	711	766	8,138
Life Sustaining-Other	402	362	325	336	335	352	442	414	457	438	478	467	4,808
Medical	491	447	474	510	447	564	576	550	518	512	578	580	6,247
Nutritional	257	279	266	269	285	263	292	243	237	212	206	200	3,009
voting	0	2	0	0	0	0	0	0	0	0	0	0	2
null	314	370	281	244	282	260	250	189	174	254	256	232	3,106
Total for period	2,495	2,499	2,482	2,597	2,544	2,759	3,013	2,767	2,642	2,849	2,800	2,820	32,267

Figure 1: Trips by Trip Purpose

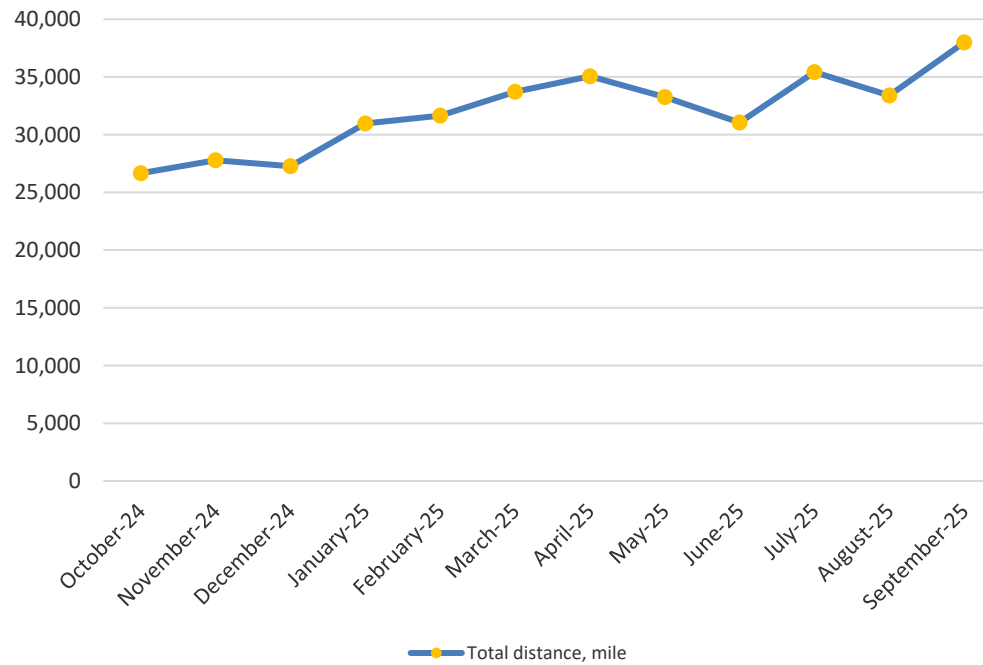


Sources: TDCB Trips By Purpose Oct 1 2024 to Sept 30 2025.pdf

Table 2: Total Passenger Miles

	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Total
Total distance, mile	26,659	27,785	27,266	30,965	31,642	33,716	35,058	33,260	31,046	35,420	33,389	37,987	384,193

Figure 2: Total Passenger Miles

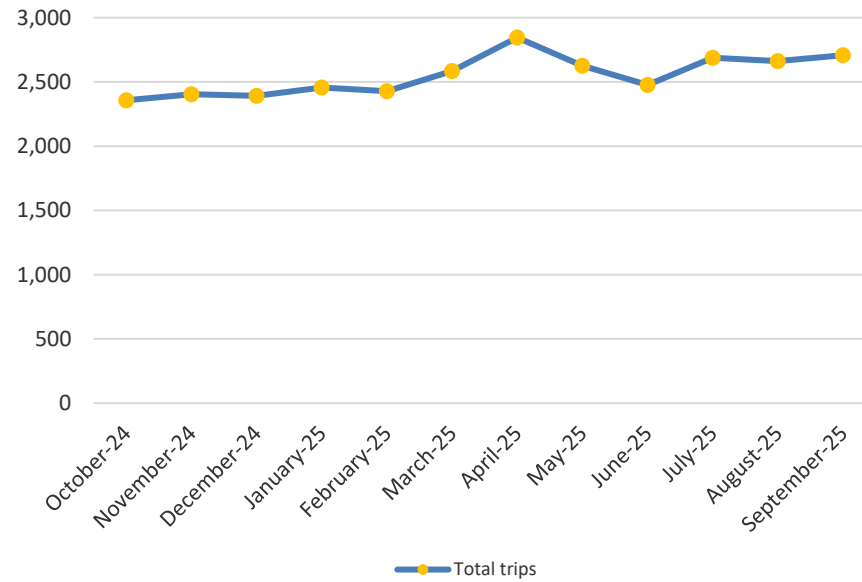


Sources: TDCB Total Passenger Miles October 1 2024 to Sept 30 2025.pdf

Table 3: Total Passenger Trips

	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Total
Total trips	2,357	2,404	2,392	2,457	2,428	2,585	2,845	2,626	2,476	2,688	2,662	2,708	30,628

Figure 3: Total Passenger Trips

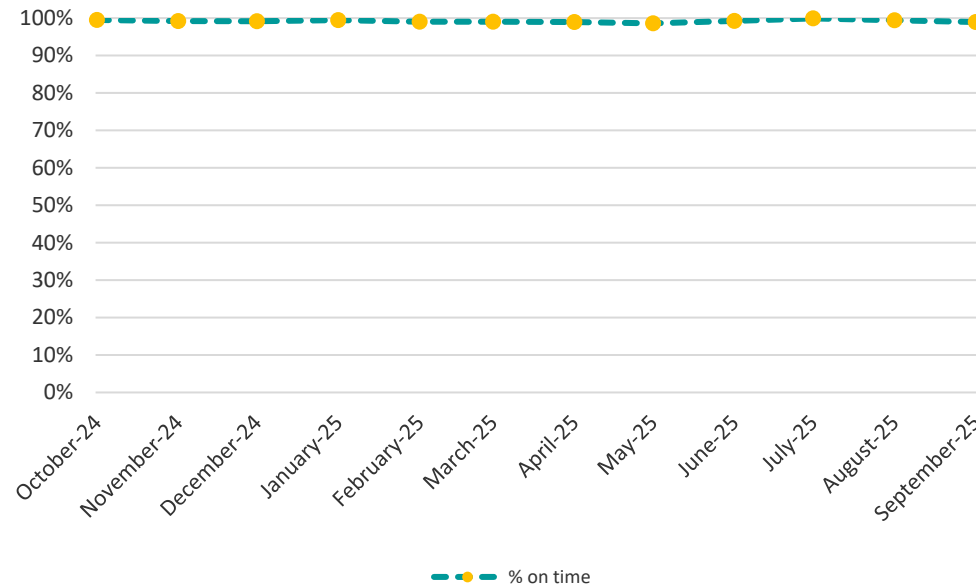


Sources: TDCB Total Passenger Trips October 1 2024 to Sept 30 2025.pdf

Table 4: On-Time Performance

	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Average
% On Time	99.53%	99.22%	99.16%	99.48%	99.02%	99.02%	98.97%	98.60%	99.27%	99.92%	99.43%	98.96%	99.22%

Figure 4: On-Time Performance

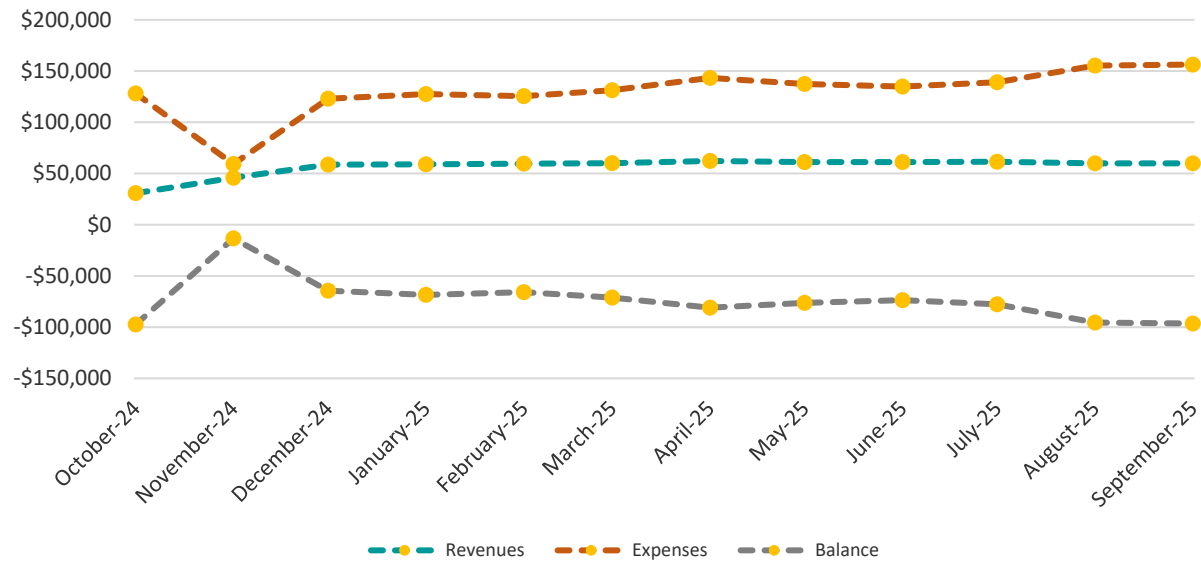


Sources: Transit OTP Fiscal Oct 1 2024 to September 30 2025.pdf

Table 5: Sumter County Transit Fund

	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25
Revenues	\$30,784	\$45,873	\$58,656	\$58,990	\$59,638	\$60,121	\$62,241	\$61,111	\$61,218	\$61,514	\$59,933	\$59,933
Expenses	\$128,154	\$59,232	\$123,058	\$127,482	\$125,463	\$131,245	\$143,262	\$137,362	\$134,824	\$139,145	\$155,393	\$156,359
Balance	-\$97,370	-\$13,360	-\$64,402	-\$68,492	-\$65,824	-\$71,124	-\$81,022	-\$76,251	-\$73,606	-\$77,631	-\$95,460	-\$96,426

Figure 5: Sumter County Transit Fund

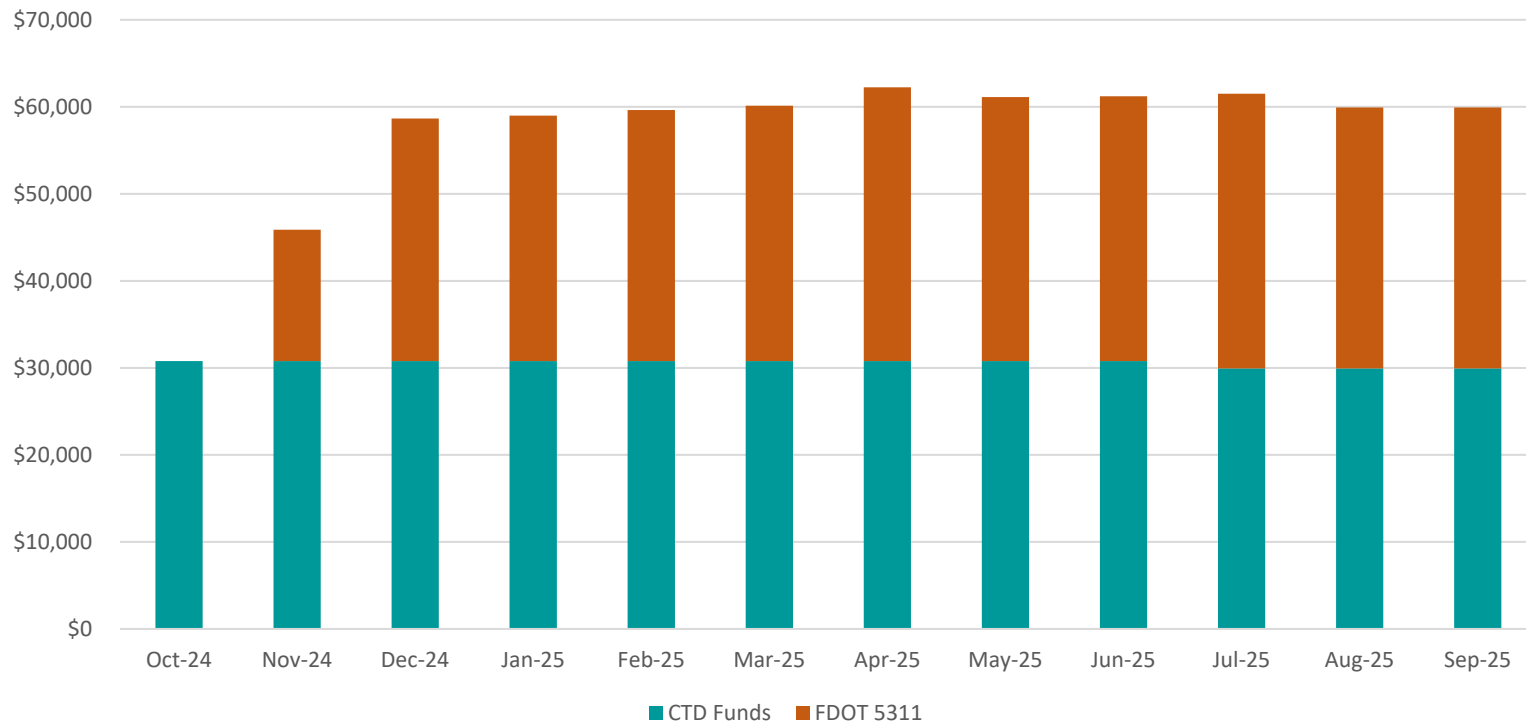


Source: TDCB Chart Data FY 2023 2024 to Date Sumter County MPO.xlsx; TDCB Chart Data FY 2024 2025 Current Sumter County MPO.xlsx

Table 6: Sumter County Transit Revenue

	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25
CTD Funds	\$30,784	\$30,784	\$30,784	\$30,784	\$30,784	\$30,784	\$30,784	\$30,784	\$30,784	\$29,944	\$29,933	\$29,933
FDOT 5311	\$0	\$15,089	\$27,872	\$28,206	\$28,854	\$29,337	\$31,457	\$30,327	\$30,434	\$31,570	\$30,000	\$30,000
Total by Month	\$30,784	\$45,873	\$58,656	\$58,990	\$59,638	\$60,121	\$62,241	\$61,111	\$61,218	\$61,514	\$59,933	\$59,933

Figure 6: Sumter County Transit Revenue

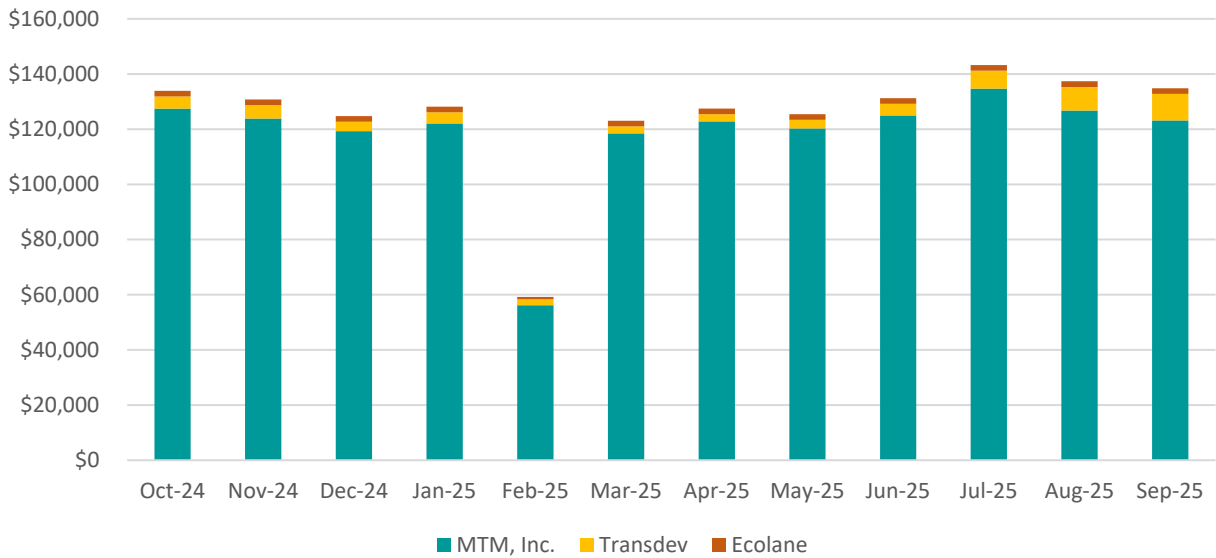


Source: TDCB Chart Data FY 2023 2024 to Date Sumter County MPO.xlsx; TDCB Chart Data FY 2024 2025 Current Sumter County MPO.xlsx

Table 7: Sumter County Transit Expenses

	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25
MTM, Inc.	\$127,490	\$123,866	\$119,276	\$122,103	\$56,177	\$118,494	\$122,848	\$120,249	\$124,958	\$134,709	\$126,778	\$123,184
Transdev	\$4,371	\$4,883	\$3,433	\$4,005	\$2,169	\$2,519	\$2,588	\$3,169	\$4,242	\$6,508	\$8,539	\$9,595
Ecolane	\$2,045	\$2,045	\$2,045	\$2,045	\$886	\$2,045	\$2,045	\$2,045	\$2,045	\$2,045	\$2,045	\$2,045
Total by Month	\$128,154	\$59,232	\$123,058	\$127,482	\$125,463	\$131,245	\$143,262	\$137,362	\$134,824	\$139,145	\$155,393	\$156,359

Figure 7: Sumter County Transit Expenses



Source: TDCB Chart Data FY 2023 2024 to Date Sumter County MPO.xlsx; TDCB Chart Data FY 2024 2025 Current Sumter County MPO.xlsx

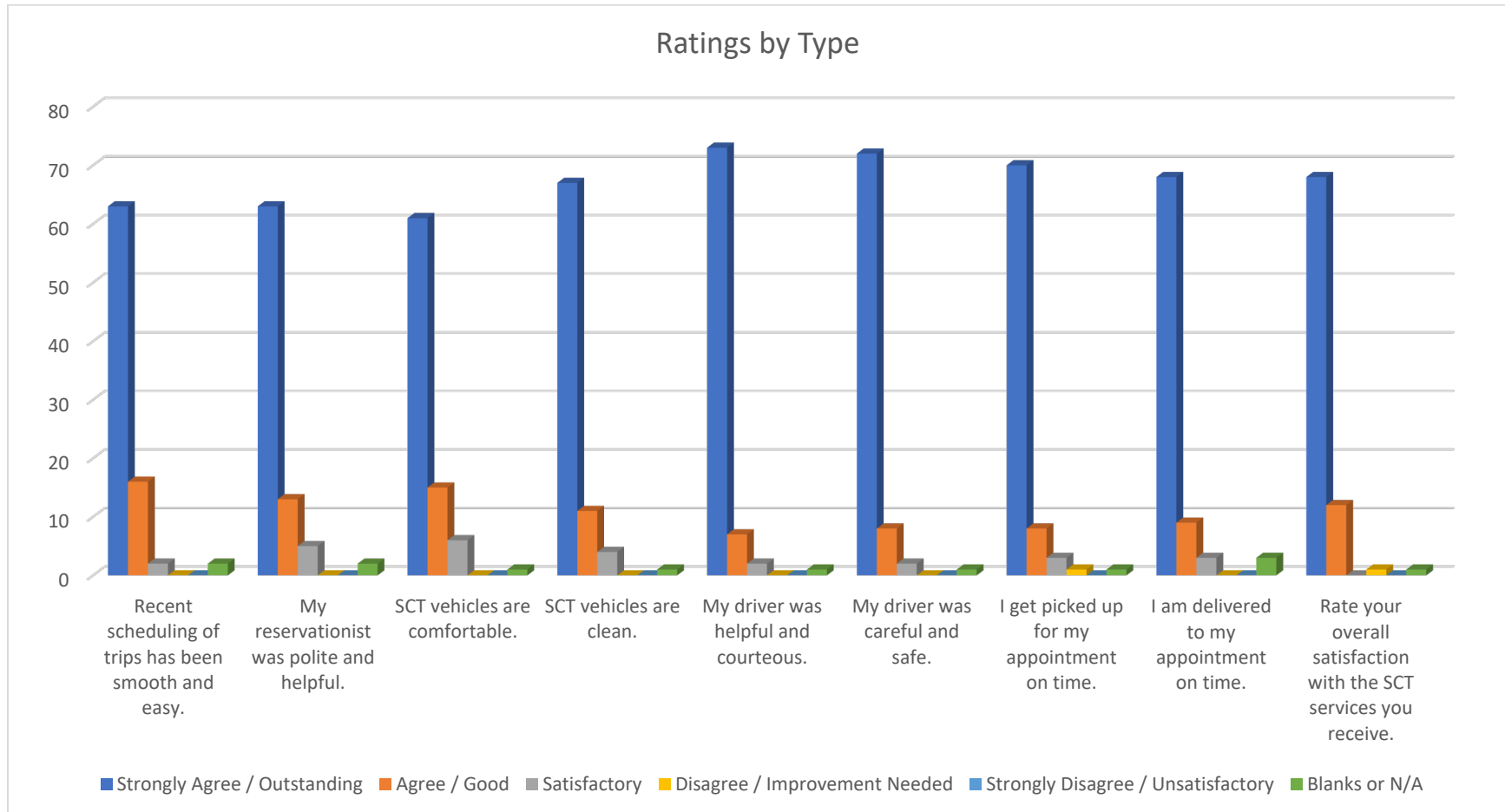
LEGEND NOTES	
MTM, Inc.	Medical Transportation Management - Transit Contractor
Transdev	Fleet Maintenance Contractor
Ecolane	Transit Software System used by MTM, Inc.

Table 8: Sumter County Transit Survey Results (July 2023 – September 2025)

Online ratings / Paper ratings	Recent scheduling of trips has been smooth and easy	My reservationist was polite and helpful	SCT vehicles are comfortable	SCT vehicles are clean	My driver was helpful and courteous	My driver was careful and safe	I get picked up for my appointment on time	I am delivered to my appointment on time	Rate your overall satisfaction with the SCT services you receive	Totals	Percentages
Strongly Agree / Outstanding	63	63	61	67	73	72	70	68	68	605	81%
Agree / Good	16	13	15	11	7	8	8	9	12	99	13%
Satisfactory	2	5	6	4	2	2	3	3	0	27	4%
Disagree / Improvement Needed	0	0	0	0	0	0	1	0	1	2	0%
Strongly Disagree / Unsatisfactory	0	0	0	0	0	0	0	0	0	0	0%
Blanks or N/A	2	2	1	1	1	1	1	3	1	13	2%
Totals	83	83	83	83	83	83	83	83	82	746	

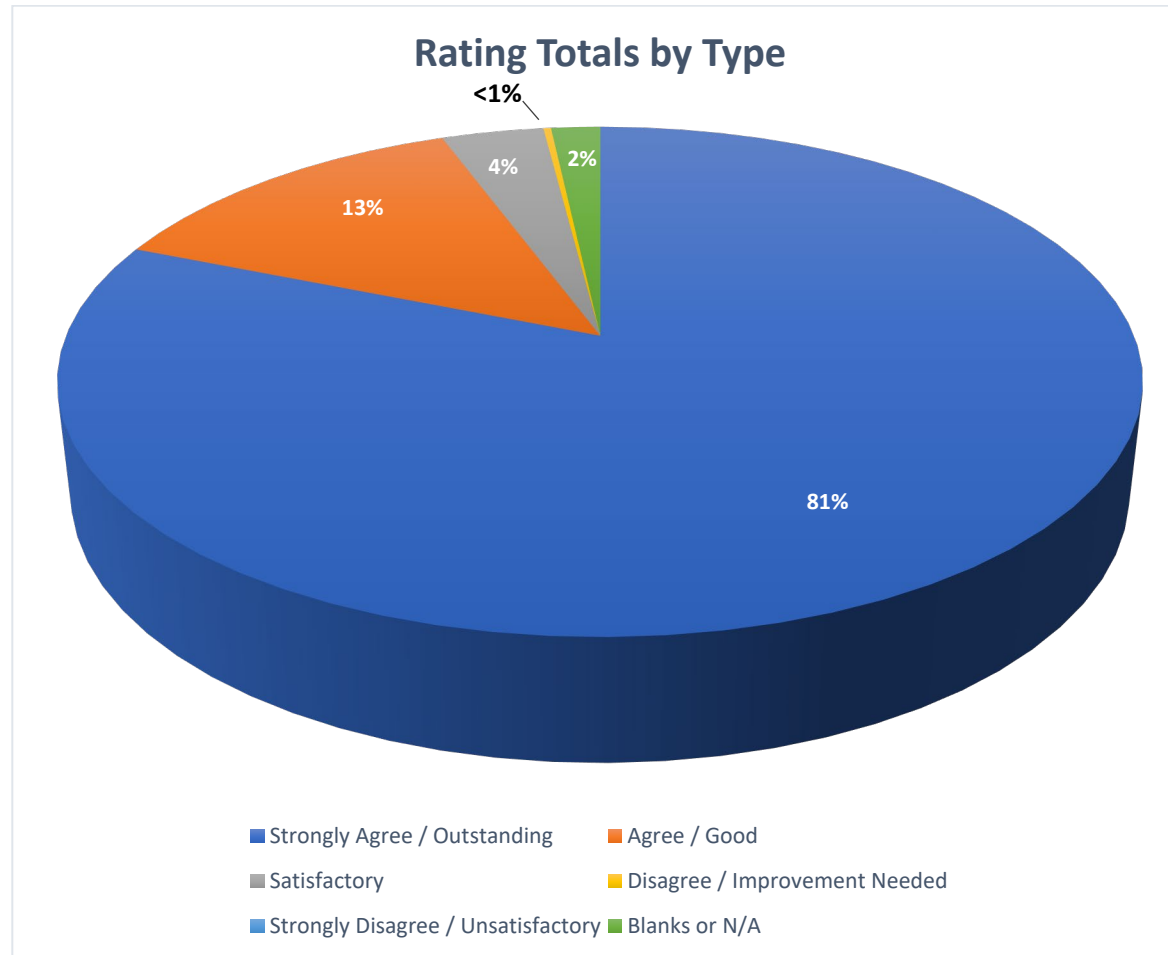
Source: Transit Rider Surveys updated 09.08.25; paper surveys have not been conducted this quarter, but one online survey response was received

Figure 8: Survey Ratings by Type (July 2023 – September 2025)



Source: Transit Rider Surveys updated 09.08.25; paper surveys have not been conducted this quarter, but one online survey response was received

Figure 9: Survey Rating Totals by Type (July 2023 – September 2025)



Source: Transit Rider Surveys updated 09.08.25; paper surveys have not been conducted this quarter, but one online survey response was received



SERVICE AREA/COUNTIES:

SUMTER

INVOICE NUMBER:

G3D46 Q1

INVOICE DATE:

October 25, 2025

QUARTER SERVICE DATES:

July 1 - September 30, 2025

AGENCY

LAKE-SUMTER METROPOLITAN PLANNING ORGANIZATION

PROGRAM MANAGEMENT	PROGRESS
A. When necessary and in cooperation with the LCB, solicit and recommend a CTC . The selection will be accomplished, to the maximum extent feasible, through public competitive bidding or proposals in accordance with applicable laws and rules. Such recommendation shall be presented to the Commission by Planning Agency staff or their designee as needed. (Tasks 2A)	Sumter County BOCC was recommended to remain the CTC at the March 2023 TDCB meeting.
B. Develop and maintain a process for the appointment and reappointment of voting and non-voting members to the local coordinating board. (41-2.012, FAC)	The MPO maintains a record of all the TDCB memberships and appointments.
C. Prepare agendas for local coordinating board meetings consistent with the <i>Local Coordinating Board and Planning Agency Operating Guidelines</i> . (Task 3)	The MPO prepares agendas and all supporting documents of all TDCB meetings.
D. Prepare official minutes of local coordinating board meetings regardless of a quorum) and submit a copy along with the quarterly report to the Commission. For committee meetings, prepare minutes in the form of a brief summary of basic points, discussions, decisions, and recommendations to the full board. Keep records of all meetings for at least five years. (Task 3)	The MPO prepares meeting minutes for all TDCB meetings.
E. Provide at least one public workshop annually by each local coordinating board, and assist the Commission, as requested, in co-sponsoring public workshops. This public workshop must be in addition to the local coordinating board meetings. It may, however, be held in conjunction with the scheduled local coordinating board meeting (immediately following or prior to the local coordinating board meeting). (Task 4)	The annual TD Public workshop will be held in June 2026 prior to the regularly scheduled TDCB meeting.
F. Provide staff support for committees of the local coordinating board. (Task 3)	The MPO provides all required materials for the Committees.
G. Develop and update annually by-laws for local coordinating board approval. Approved by-laws shall be submitted to the Commission. (Task 5)	TDCB Bylaws will be reviewed and approved June 2026, TDCB Meeting.
H. Develop, annually update, and implement local coordinating board grievance procedures in accordance with the Commission guidelines. Procedures shall include a step within the local complaint and/or grievance procedure that advises a dissatisfied person about the Commission's Ombudsman Program. A copy of the approved procedures shall be submitted to the Commission. (Task 6)	TDCB Grievance Procedures are reviewed and approved at the June 2026, TDCB Meeting
I. Provide the Commission with a current membership roster and mailing list of local coordinating board members. The membership roster shall be submitted with the first quarterly report and when there is a change in membership. (Task 3)	TDCB Membership roster is provided in this invoice packet.

J. Provide public notice of local coordinating board meetings and local public workshops in accordance with the <i>Coordinating Board and Planning Agency Operating Guidelines</i> . (Task 3)	The TDCB Public Notice is provided in this invoice packet.
K. Review and comment on the Annual Operating Report for submittal to the local coordinating board, and forward comments/concerns to the Commission for the Transportation Disadvantaged. (Task 7)	The Sumter CTC AOR was approved at the TDCB December 2024 meeting.
L. Report the actual expenditures (AER) of direct federal and local government transportation funds to the Commission for the Transportation Disadvantaged no later than September 15th. (Task 8)	The Sumter AER was reviewed at the September 2025 TDCB Meeting

II. SERVICE DEVELOPMENT	PROGRESS
A. Jointly, with the community transportation coordinator and the local coordinating board, develop the Transportation Disadvantaged Service Plan (TDSP) following CTD guidelines. (Task 1)	The TDSP Major Update was approved at the June 12, 2023 meeting. The TDSP minor update was approved at the June 2, 2025, meeting.
B. Encourage integration of “transportation disadvantaged” issues into local and regional comprehensive plans . Ensure activities of the local coordinating board and community transportation coordinator are consistent with local and state comprehensive planning activities including the Florida Transportation Plan. (427.015, FS)	As Needed
C. Encourage the local community transportation coordinator to work cooperatively with regional workforce boards established in Chapter 445, F.S., and provide assistance in the development of innovative transportation services for participants in the welfare transition program. (427.0157, FS)	The Regional Workforce Board is represented on the TDCB

III. TECHNICAL ASSISTANCE, TRAINING, AND EVALUATION	PROGRESS
A. Provide the LCB with quarterly reports of local TD program administrative support accomplishments as outlined in the grant agreement and any other activities related to the TD program. (Task 9)	The Quarterly Progress Report is included in this invoice packet.
B. Attend at least one Commission-sponsored training , including but not limited to, the CTD’s regional meetings, the CTD’s annual training workshop, or other sponsored training. (Task 10)	MPO Staff attended the CTD Annual Workshop
C. Attend at least one CTD meeting each year within budget/staff/schedule availability.	MPO Staff attends at least one of the CTD Business meetings.
D. Notify CTD staff of local TD concerns that may require special investigations.	As Needed
E. Provide training for newly-appointed LCB members. (Task 3)	The MPO Provides a TD 101 training packet for all new TDCB Members.

F. Provide assistance to the CTC, purchasing agencies, and others, as needed, which may include participation in, and initiating when necessary, local or regional meetings to discuss TD needs, service evaluation and opportunities for service improvement.	As Needed
G. To the extent feasible, collect and review proposed funding applications involving "TD" funds consistent with Chapter 427, F.S., and Rule 41-2, F.A.C., and provide recommendations to the LCB. (427.0157, FS)	The TDCB reviews all TD grant applications.
H. Ensure the local coordinating board conducts, as a minimum, an annual evaluation of the community transportation coordinator. The local coordinating board shall evaluate the coordinator using the Commission's <i>Evaluation Workbook for Community Transportation Coordinators and Providers in Florida</i> (at a minimum using the modules concerning Competition In Use of Operators, Cost-Effectiveness and Efficiency, and Availability of Service) and local standards as defined in the Transportation Disadvantaged Service Plan. (Task 2B)	The CTC evaluation was approved at the June 2, 2025, TDCB meeting.
I. Assist the CTD in joint reviews of the CTC.	As Needed
J. Ensure the LCB annually reviews coordination contracts to advise the CTC whether the continuation of said contract provides the most cost effective and efficient transportation available, consistent with Rule 41-2, F.A.C.	Coordination Contract are reviewed annually
K. Implement recommendations identified in the CTD's QAPE reviews.	ongoing

Other Items of Development and Update in accordance with Laws, Rules, and Commission policy:

By submission of this Quarterly Report, the information provided is accurate and accountable and corresponds with the activities for this quarter.

Doris LeMay

Representative

Date:

October 15, 2025

Revised: 06/30/2021