



**Lake County Transportation Disadvantaged Coordinating Board
Minutes – Annual Public Hearing
Monday, June 6, 2022
Lake~Sumter MPO
1300 Citizens Blvd. Suite 175 Leesburg, FL 34748**

Members Present

Leslie Campione, Chair
Jo Santiago
E. Scott Pfender
Jim Lowe
Rebecca Matthews
Lesha Buchbinder, Vice Chair
Steve Homan
Chantel Buck

Representing

Lake~Sumter MPO
FDOT
Public Education Community
FL Association CAA/Economically Disadvantaged
Person with a Disability representing Disabled
Children at Risk Representative
Florida Dept. of Elder Affairs
New Vision for Independence

Members Absent

Sheri Peterson
Jennilyn Green
Anthony Padilla
Linda Diaz
Emilio Santiago
Gustavo Henriquez

Representing

Dept. of Children & Families
Vocational Rehabilitation/Dept. of Education
Veterans Service Office Representing Veterans
Persons over 60, representing elderly
Florida Agency for Healthcare Administration
Regional Workforce Development Board

Staff Present

Mike Woods
Doris LeMay

Representing

Lake~Sumter MPO
Lake~Sumter MPO

CALL TO ORDER ANNUAL PUBLIC HEARING

The Annual Public Hearing was called to order by Chair Leslie Campione at 10:00 a.m. Staff announced that the meeting was properly noticed. Staff determined there was a quorum.

I. PUBLIC COMMENT PERIOD

- Sylvia Konstan: people need to realize that even though it's a door-to-door service, it's not uber; they need to be patient; need access to doctors in the villages
- Susan Blake: grateful for the service; wait times are sometimes over an hour; would be nice if they could call cell phones to update them on ETA; office staff needs better training
- Mavis Cameron: agree with Susan; do they operate on Saturdays and Sundays? (Amy responded, Saturdays for dialysis only)
- Christy Delmonico: what actions will be taken to incorporate our feedback? would like to be a part of the solution
- Cindi North: would be great to be able to make reservations online

- Chantel: during observational ride, driver had a 3-hour layover, which then became a 4-hour layover after a cancellation, where they were just sitting and waiting and not transporting anyone; Amy said she would look into this
- Amy: APD and Mid Florida are not paying enough for trips, so county is losing money; APD denied request for increase in rate; would like to increase rate by 5% annually; long haul trips (especially dialysis trips from Leesburg to Claremont) are big reason for long wait times; have issued RFP for new operator, operator will determine compensation

ADJOURNMENT: There being no public comments, the chairman closed the meeting at 10:25 a.m.

Chairman Leslie Campione

Date